

# JACKASSES LEADING THE LIONS.

Only **4%** of problems are known to top managers



**THE REASON WHY  
US GOVERNMENT,  
CONGRESS & VA  
ARE TOTAL FAILURES.**

**9%** of problems are known to middle management



**74%** of problems are known to supervisors



**100%** of problems are known to front line employees



**96%** of problems are *not* known to top managers

